

May 2008

White Spaces and Listen Technologies Corporation

To Whom It May Concern:

Here are the pertinent details relating to Listen Technologies Corporation's products, support and policies:

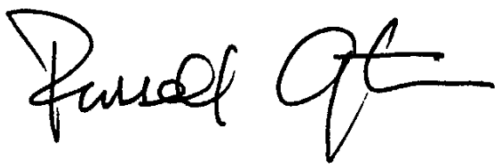
1. White Spaces. None of the frequencies that Listen uses for its assistive listening, language interpretation, soundfield or tour group products are affected in any way by white spaces. In the event that any legislation or changes in uses of frequencies occur, you will immediately be notified by our technical department.
2. Use of Frequencies. Listen's products operate on four different operating bands. Here is the relevant information you need to need for each:
 - a. 72MHz. These frequencies are approved for use in the US and Canada.
Recommended uses are:
 - i. Whenever possible we recommend you use 72MHz because:
 1. 50-15KHz frequency response
 2. Up to six simultaneous channels
 3. Less multi-path because of long wave length
 - ii. Worship
 - iii. Tour Group
 - iv. Theaters
 - v. Education
 - b. 216MHz. These frequencies are approved for use in the US and Canada.
Recommended uses are:
 - i. Use when 72MHz is not be suitable for some sites. In this case, we suggest you use 216MHz for these technical reasons:
 1. Longer transmission range up to 3,000 feet.
 2. 216MHz is a primary frequency band covered by the FCC and Industry Canada and therefore only assistive listening devices can be used in this spectrum. This greatly reduces the chance of interference.
 3. Use whenever the 72MHz spectrum cannot be used because of crowding the spectrum (i.e. NYC).
 - ii. Stadiums and Arenas
 - iii. Outdoor venues

- iv. Wireless Audio Distribution – transmission from the LT-800-216 transmitter to the LR-100-216 or LR-600-216 receiver.
 - c. 863MHz. These frequencies can only be used in Europe. They cannot be used anywhere in North America. Use these frequencies for customers who need Listen solutions in the European Union.
 - d. Infrared. Listen IR frequencies are not subject to RF requirements and can therefore be used anywhere on the planet. Listen uses the higher IR frequencies (starting at 2.3MHz) and are immune from interference from fluorescent lights. Like all IR products, Listen's IR products are not immune from plasma displays. We recommend you use IR for:
 - i. Secure environments.
 - ii. Higher Education
 - iii. Government
 - iv. Courtrooms
 - v. Corporate
- 3. Compatibility. In general, Listen's RF and IR products can be used with competitive products. This is not true for 863MHz products.
- 4. Ordering Incorrect Frequencies. In the event you order the incorrect frequency for your application or geographical region, it is the policy of Listen to swap product at no cost assuming the product returned is in new condition.
- 5. Compliance. All products sold for use in the USA, Canada and the European Union meet or exceed all applicable RF, safety and EMC requirements of these geographical regions including:
 - a. FCC
 - b. Industry Canada
 - c. UL or equivalent
 - d. CE
 - e. ROHs
- 6. Power Cords. It is Listen's policy in general to offer power supplies that cannot operate on most international power grids. To accommodate this need, Listen offers multiple power cord configurations designated by a two digit code at the end of applicable part numbers.
- 7. Technical Bulletins. It is the policy of Listen to provide to your technical department a periodic email describing any active technical issues relating to Listen products.

8. Technical Support. Listen's technical support team is available Monday-Friday from 8am to 5pm Mountain Time and at other times by appointment. The average turn around for repairs is 1.8 days.
9. Warranties. All core products (with some exceptions) come with a limited lifetime warranty. Accessories are covered by a 90 day warranty. Please see the Listen web site for more information.
10. Inventory. It is the policy and strategy of Listen to provide products for immediate delivery. As such, our fulfillment teams works diligently to fulfill this mission. If product is not available from stock, Listen strives to give you accurate data as to when the product will ship and if there is a change in this information, an update will be provided to you.
11. Listen History. Listen was founded in 1998 by Russell Gentner, Cory Schaeffer, Keldon Paxman and Kelli Lundgren. Mr. Gentner was the founder of Gentner Communications Corporation (now ClearOne). Listen develops solutions for assistive listening, tour groups, language interpretation, soundfield and conferencing. The company is a long term driven company who desires to build long term relationships with its partners.

Should you require any additional information, please do not hesitate to contact me directly at russell.gentner@listentech.com or 801.233.8992.

Thank you and best regards,



LISTEN TECHNOLOGIES CORPORATION
Russell Gentner, President